



# CPAD EFFIA - Central supervision project for EFFIA car parks

France

Businesses : Connectivity and digitization of transport, Digital solutions, IT & Telecommunications, Safety, Security, Surveillance

Type of contract : Design-Build-Operate-Maintain



Transport

## Client Information



Client	EFFIA
Partnership	Stéréograph (interface utilisateur avec représentation 3D du parc) - MIOS (télégestion multi-métiers du parc : GTB, GTC, alarme, commande barrière)
Start date	2015
Duration	9 years
Amount	> 3M €

## Key figures

**180**

3D BIM models of car parks

**300**

car parks of all sizes throughout the country



## Customer's challenges

- Centralising information and national management of all fleets from a single control room
- Guarantee continuity of service for EFFIA customers outside the hours when field staff are present
- Deploy the solution in several phases, while continuing to operate the parks
- A single tool for both asset management and real-time operational supervision



## Our solutions

- A centralised, scalable solution for supervision, intercom, video, alarms and equipment control and command.
- 3D visualisation of fleets and interfacing with intercom control units, PLCs and videos for remote control
- Local or centralised handling of customer calls, on-site or remote analysis and control of equipment
- Managing the daily log for qualitative monitoring of activity, Supervision of alarms from the fleets



## Customer's benefits

- Improving the performance of park operatives and optimising staff presence during off-peak periods
- Improving customer service, professionalising customer reception by specialist staff on a carry-over basis
- Optimising costs, eliminating regional PCs and making it possible to measure targets
- Improving the reliability of real-time technical information feedback and measuring the quality of call handling



## CSR commitment

- Compliance with health and safety policy